



Public Works Department
Sanitary Services Division
Industrial Pretreatment Section
Complaint/Report Form

Date 2/20/01

Report From:

- ☐ Citizen
☐ Public Information Office
☐ Health Department
☐ Fire Department
☐ Mo. Dept. Of Natural Resources
☐ Other _____

Received By: R. LYMAN

Referred To: G. PARBST

Date of Incident: ONGOING

Complainant Information:

Name JOHN GOMES

Address _____

Phone 863-8165

Directions(if needed): _____

Responsible Party Information:

Name MR. SMITH'S FAST LUBE

Address 1403 E. SUNSHINE

Phone 881-8266

Possible contamination of: ☒ sanitary sewer ☐ storm drainage ☐ groundwater

☐ surface water Location: _____

Other pertinent information: _____

Who to contact:

- ☐ Mo. Dept. of Natural Resources 417-891-4300(Regional Office)
☐ Mo. Dept. of Natural Resources 573-634-2436(Emergencies only)
☐ Mo. Dept. of Natural Resources 573-751-7929(Response office)
☐ U.S. Environmental Protection Agency 913-281-0991
☐ City Fire Department 864-1500
☐ City Police Department 864-1708
☐ City Utilities 831-8311

- ☐ City/Greene Co. Health Dept. 864-1664
☐ City Sewer Cleaning 864-1923
☐ City Sewer Repair 864-1923
☐ City Street Division 864-1965
☐ Chemtrec 1-800-424-9300
☐ National Response Center 1-800-424-8802
☐ Other _____

Details of Incident: CALLER SAYS USED ANTIFREEZE IS
ROUTINELY DUMPED DOWN FLOOR DRAIN INSIDE
THIS ESTABLISHMENT.

Action needed: INSPECT AND INFORM THEM OF OUR
ANTIFREEZE POLICY, THEN FOLLOWUP.

Memorandum

To: File – Mr. Smith's Fast Lube, 1403 E. Sunshine
CC: Randy Lyman
From: Gene Pabst *GP*
Date: 02/20/01
Re: Complaint of antifreeze being discharged to the sanitary sewer.

On February 20, 2001, this office received a complaint of Mr. Smith's Fast Lube discharging used antifreeze to the sanitary sewer. I went to Mr. Smith's Fast Lube on February 20, 2001 (2:00 P.M.) and talked to the Mr. Scott Mather, Owner. I told Mr. Mather about the complaint and inquired as to their procedures for handling used antifreeze. Mr. Mather stated that they put it in their used oil tank and Used Oil Service Co., P.O. Box 1741, Bethany OK 73008, (501-521-7070), picks it up. He said that they have three garage bays that are used to change antifreeze. The main two bays are mostly used to change oil. When they use these two bays to change antifreeze, they allow the antifreeze to drain directly into the catch pan that drains into the used oil tank. When they use the West bay (which has a floor drain) they capture the antifreeze in a pan and then take it over and pour it into the used oil drain pans (in the two main bays) that drain to the used oil tank. He said that they have to be careful and not get too much antifreeze in the used oil tank because Used Oil Service Co. will refuse to pickup their oil. Mr. Mather stated that when he feels they are putting too much oil into the used oil tank, he will capture the used antifreeze and put it in a 55 gallon drum and then slowly put it into the used oil tank when he feels it is safe to do it. Mr. Mather stated that they probably have some antifreeze that might be spilled on the floor when they flush a system but he thought it would be minimal. Mr. Mather also said that he would have a talk with his employees on the handling of used antifreeze, because when he is not around who knows what they do for sure.

I told Mr. Mather about our policy of not accepting used antifreeze into the sanitary sewer and told him why. I also told him that I intended to bring him a copy of Chapter 120, Wastewater Regulations, for his information but forgot it. Mr. Mather stated that he would like to have a copy of Chapter 120 so he would be aware of the regulations. I told him that I would drop off a copy tomorrow (February 21, 2001).

I tried to call Mr. Gomes, the person who complained, several times on February 20, 2001 but he was not home. I will call him to explain what I found during my investigation.

I called Mr. Gomes on 2-21-01 (10:00 A.M.) And gave him the results of my investigation. Mr. Gomes stated that he used to work at Mr. Smith's.
GP.

1403 E. Sunshine